

The Boathouse Cardiff General Terms and Conditions of Day Boat Hire

Hours of Hire:

Day Hire: By the hour

Available 7 days a week.

Terms & Conditions:

1. Person taking charge of the boat (the Hirer) must be over 18 years old.
2. Maximum of 6 persons in one boat.
3. Lifejackets are provided for all persons in the boat.
4. Bookings may be made via telephone, on-line, email or in person at our sales office at Cardiff Marine Village or at Cardiff Marina.
5. The booking must be confirmed by payment of the 'Booking Deposit' once the Hirer has read, signed and returned the terms and conditions.
6. On the day of the hire, the 'Booking Deposit' will be converted to a 'Security/Damage Deposit'. This will be refunded providing no damage or loss has occurred and no claims are pending at the end of the hire period.
7. The 'Hire Fee' must be paid on or before the day of the Hire in addition to the 'Security/Damage Deposit'.
8. Payments may be made via cash, personal debit card or credit card.
9. Once a booking has been made and the 'Booking Deposit' has been paid, the boat is available for the Hirer to use for the time booked; the hirer is then committed to pay the full 'Hire Fee'.
10. No refunds can be given for cancellations, or failure to take the boat, for any reason, unless The Boathouse Cardiff is able to re-let the boat. In which case, a proportionate refund may be made less a £20.00 deduction for administration expenses.
11. Formal photographic identification and proof of address must be submitted to the main office, this can be a current and valid photo-card driving license and passport.
12. Vehicles may be left in our car park but are solely at the owner's risk.
13. The Hirer is liable for any damages or losses incurred during the period of hire. The Hirer must therefore pay for any damages or the cost of items lost to be replaced.
14. The Security/Damage Deposit will not be refunded if an accident occurs and a claim is to be made against The Boat House Cardiff Ltd insurance policy.
15. The Hirer and their crew must be courteous to other River users; noise must be kept to a minimum during trips and by navigating in a safe manner and keeping to the right of the river as outlined by a member of staff upon hire.
16. Do not allow your boat to enter vegetation along the river banks as you may disturb nesting birds causing them to abandon their nests, and stay clear of all waterfowl particularly from nesting swans as they can become aggressive when on the nest or when rearing young.
17. Do not throw food or litter overboard as this will encourage pests and can cause illness to wildlife use bag provided and return to the hire point.
18. It is the Hirer's responsibility to return the boat on time as specified in the agreement. There will be a 'Late Return' charge applied with a minimum charge of one hour, in the event that the boat is not returned at the agreed time and the Hirer must contact the main office if they are running late.
19. The company has the right to decline handover or terminate the hire for any safety reasons.

The above terms and conditions above of The Boathouse Cardiff Boat Hire. (Full terms and conditions are signed on the day of hire)

The Boathouse Cardiff Trading name of Zego Marine (UK) LTD